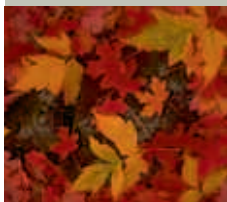
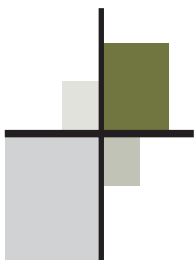


NSW TAXI COUNCIL LTD



NSW Wheelchair Accessible Taxi Service

Helping us to meet your needs



NSW Taxi Council member networks are dedicated to offering the highest possible levels of Wheelchair Accessible Taxi Service (WATS).


NSW Taxi Council member networks are dedicated to meeting or exceeding the service standards set by the Disability Standards for Accessible Public Transport.

But we can't do it alone.
This brochure highlights some of the ways in which our WATS passengers can help us achieve our goal.

NSW Wheelchair Accessible Taxi Service

Mobility Aid Specifications

(Includes manual or powered wheelchairs and scooters)

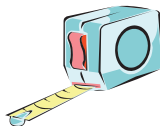


Disability Standards have been created using some basic assumptions in relation to mobility aids to be used on Public Transport. Any passenger whose mobility aid does not meet these assumptions may not be able to access a WAT.



- ✓ The combined weight of passenger and mobility aid does not exceed 300kg.

- ✓ The overall width of passenger and mobility aid does not exceed 800mm and the length does not exceed 1300mm when occupied.



- ✓ The passenger's head height when seated in a mobility aid does not exceed 1400mm (until 2012 when it increases to 1500mm).

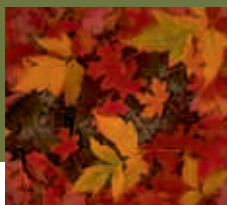
- ✓ The mobility aid can turn through 180 degrees in an area 2070mm x 1540mm.



- ✓ Mobility aid is fitted with suitable anchorage points and the passenger is able to wear a suitable seat belt.

NSW Wheelchair Accessible Taxi Service

Booking a WAT through an
authorised network



To assist in minimising any delay, when booking a taxi through an authorised telephone/internet booking service always consider the following:

- Try to give as much notice as possible... your taxi may have to run from another suburb.
- Never book through more than one taxi network at one time... the taxi that misses out on the job may not come again.
- Always cancel the booking if you no longer require the taxi. The WAT network never stops trying to find you a taxi.
- When deciding what time to book a taxi, always consider the likelihood of a taxi being in the area you wish to be picked up in... taxis only operate in areas where there is sufficient work to earn a living.
- Many things beyond the taxi driver's control can cause delays... there will be times when taxis are running late.
- Taxi drivers are not carers... if you require more than a taxi service, contact the correct transport provider.
- There can be no certainty of a taxi service if your requirements fall outside Disability Discrimination Act (1992) standards.





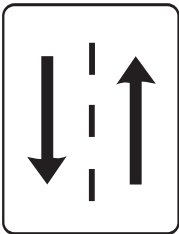
Taxi Transport Subsidy Scheme (TTSS)

Protect your rights to access the TTSS by ensuring no genuine accusation of fraud can be made.

Never attempt to pay the fare with more than one TTSS voucher. This is against the law and gaol terms can apply.

Never give a TTSS docket to someone else to use.

Always make sure the voucher is filled in correctly at the time of the hiring.



The road towards an efficient and equivalent taxi service is a two way street.

**NSW Taxi Council Limited
PO Box 1249
Darlinghurst NSW 1300**

**Ph: 02 9332 1266
Fax: 02 9360 1675
Email: info@nswtaxi.org.au**