

# NSW TAXIS

**TAXI  
FACTS**

According to a study by Deloitte Access Economics in 2013, the NSW Taxi Industry contributes \$1.15b to the State's economy each year, provides for 17,500 full time equivalent jobs and delivers up to \$20m in revenue from sales and leases each year.

NSW boasts one of the largest taxi fleets in the Southern Hemisphere which provides world leading taxi services.

The NSW Taxi Industry is an integral part of the NSW public transport system and is regulated by the NSW Government under the Passenger Transport Act 1990.

Providing approximately 170-million passenger journeys a year, taxis offer 24/7 door-to-door services often in situations where other modes of public transport are not available or not accessible for passengers. There are 22,000 accredited taxi drivers and more than 7,000 taxis in NSW.

The Taxi Industry is the only mode of public transport that is not funded by government - it relies entirely on private investment. However, is co-regulated by government and the Industry itself. Government regulations exist to protect the customer and ensure that service delivery and safety standards are met.

The NSW Taxi Council is the peak body for the taxi industry, representing taxi owners and members of taxi networks.

Taxi networks are authorised by the NSW Government to provide a taxi booking service, oversee safety and security systems in taxis, and monitor and report services standards. Every taxi in the metropolitan areas must be affiliated with an authorised taxi network.

Taxi operators are accredited by the government and are responsible for providing safe and roadworthy taxis.

Taxi drivers must hold a Driver Authority issued by the Government.

The NSW Taxi Industry led international innovation with the introduction of GPS tracking of taxis, the first with a non-cash system for payment of fares, and one of the first to move to satellite dispatch of bookings. Continued innovation delivers advanced in-vehicle technology and security systems, and world leading response times for taxi bookings. We have received a number of international awards from the Taxicab, Limousine & Paratransit Association (TLPA) for our service standards.

“The NSW taxi industry makes a significant contribution to the NSW economy in terms of tourism, business, and employment – and yet there is so much more this dynamic and competitive industry can achieve.”

Roy Wakelin-King AM  
CEO of the NSW Taxi Council



## TAXI FACTS

- Contribute \$1.15b to the NSW economy annually and \$20m to the NSW Government.
- 7,000 taxi plates, 22,000 accredited drivers and 5,000 accredited operators.
- 80% of taxi owners own one or two taxis.
- 170m passenger journeys each year.



**NSW TAXI COUNCIL**  
Level 4, 152 Riley Street, East Sydney  
Phone: 02 9332 1266  
Fax: 02 9360 1675  
Email: [info@nswtaxi.org.au](mailto:info@nswtaxi.org.au)

[www.nswtaxi.org.au](http://www.nswtaxi.org.au)  
[twitter.com/RoyWakelinKing](https://twitter.com/RoyWakelinKing)